

# RSG

## Provide Responsible Gambling Services

SITHGAM022



**Designer Life**

EMPLOYMENT • TRAINING • CAREERS

**Responsible provision of gambling services is a balance of allowing individuals to engage in gambling as a form of entertainment and ensuring their safety and well-being.**

Responsible provision of gambling services must be provided wherever gambling activities are undertaken and is an essential skill for all personnel who carry out gaming duties or gaming tasks within licenced venues (such as hotels, motels, clubs, pubs, and casinos).

Participants will gain the skills and knowledge required to provide responsible gambling services and assist customers who may be at risk of, or are already experiencing harm from gambling.

If you are interested in a career as a gaming attendant, croupier or multi-skilled food and beverage attendant this short course is essential!

### YOU WILL LEARN

- How to implement responsible gambling practices
- How to provide information and assistance to customers about gambling harm and harm minimisation
- The skills to deal courteously and discreetly with customers at risk of harm from gambling or requesting self-exclusion, using non-confrontational language
- This course will enable you to work in the Queensland gaming industry

### FACE TO FACE CLASSES\*

To find out about locations, course times and availability contact our enrolment team on [enrol@designerlife.com.au](mailto:enrol@designerlife.com.au).

A Statement of Attainment will be issued on successful completion of the course.

### CONSIDER COMBINING THIS COURSE WITH

**Provide Responsible Service of Alcohol (RSA)** to open up a wider range of job opportunities in the hospitality sector.



### ENTRY REQUIREMENTS

- No entry requirements
- This course is ideal for individuals planning to work in Queensland. If you are considering employment in other states or territories, please consult your local gaming authority for specific requirements.



### TRAINING DELIVERY

- Face to Face Classes\*



### COURSE DURATION

- One Day



### CAREER OPPORTUNITIES

This qualification offers pathways to employment for gaming and table gaming attendants, multi-skilled food/beverage attendants.



### YOUR SUPPORT

The course is delivered face-to-face in our Career Centres\* and your Designer Life trainer/ assessor will be available to provide assistance and direction as needed.



**Please contact us for the course fee.**

\*NOTE: Not all courses are available at all Designer Life locations, please speak with our enrolment team or check out our website for more information prior to enrolment.



(07) 3333 2055

[www.designerlife.com.au](http://www.designerlife.com.au)

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**EMAIL OUR ENROLMENT TEAM FOR MORE INFORMATION**

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