

RSA

Provide Responsible Service Of Alcohol

SITHFAB021

 **Designer Life**
EMPLOYMENT • TRAINING • CAREERS

This course will enable you to work in the Queensland hospitality industry where service or selling of alcohol is required. This includes licenced premises such as a hotel, restaurant, pub, distillery or registered clubs.

Responsible practices must be undertaken wherever alcohol is sold, served or supplied, including where alcohol samples are served during on-site product tastings. This unit applies to any workplace where alcohol is sold, served or supplied, including all types of hospitality venues, packaged liquor outlets and wineries, breweries and distilleries.

This training will provide you with the skills to recognise and professionally deal with intoxicated customers and to enable you to become industry ready. There is a mix of active participation, practical demonstrations and completion of written questions.

YOU WILL LEARN

- To assess alcohol affected customers and identify those to whom sale or service must be refused
- Strategies to use when refusing service and skills to contribute to a safe, enjoyable environment in licensed premises
- An understanding of liquor laws and your responsibilities as a server
- Assist customers with information on alcoholic beverages according to house policy and government legislation
- Use a professional manner to encourage customers to drink within appropriate limits

FACE TO FACE CLASSES*

To find out about locations, course times and availability contact our enrolment team on enrol@designerlife.com.au.

A Statement of Attainment will be issued on successful completion of the course.

CONSIDER COMBINING THIS COURSE WITH

Provide Responsible Gambling Services (RSG) to open up a wider range of job opportunities in the hospitality sector.



ENTRY REQUIREMENTS

- No entry requirements



TRAINING DELIVERY

- Face to Face Classes*



COURSE DURATION

- One Day



CAREER OPPORTUNITIES

This qualification offers pathways to employment for food and beverage attendants, winery/brewery staff or liquor salesperson.



YOUR SUPPORT

The course is delivered face-to-face in our Career Centres* and your Designer Life trainer/assessor will be available to provide assistance and direction as needed.



Please contact us for the course fee.

*NOTE: Not all courses are available at all Designer Life locations, please speak with our enrolment team or check out our website for more information prior to enrolment.

