



NATIONALLY RECOGNISED
TRAINING

RTO: 32502 | ABN: 13 976 018 396

ENROL HERE

SIT30616

Certificate III in Hospitality

MODE OF DELIVERY

- Face-to-face, self paced at our training hub

ENTRY REQUIREMENTS

- No entry requirements

TOTAL COURSE UNITS - 15

- 7 Core units
- 8 Elective units

COURSE FEE

\$2200 - funding options may apply. Contact us for more information and eligibility check.

Learners must successfully complete 36 shifts (a shift is defined as a complete service period) of industry work placement to be awarded their qualification.

POSSIBLE JOB OUTCOMES

- Bar attendant
- Cafe attendant
- Catering assistant
- Food and beverage attendant
- Front office assistant
- Porter
- Room attendant

COURSE DESCRIPTION

This qualification reflects the role of individuals who have a range of well-developed service, sales or operational skills and sound knowledge of industry operations. Using discretion and judgement, they work with some independence and under limited supervision using plans, policies and procedures to guide work activities. This qualification provides a pathway to work in organisations such as restaurants, hotels, motels, clubs, pubs, cafes and coffee shops.

This qualification allows for multi skilling and for specialisation in accommodation services, food and beverage, and gaming.

COURSE LENGTH

Up to 12 months.

7 CORE UNITS

- **BSBWOR203** Work effectively with others
- **SITHIND002** Source and use information on the hospitality industry
- **SITHIND004** Work effectively in hospitality service
- **SITXCCS006** Provide service to customers
- **SITXCOM002** Show social and cultural sensitivity
- **SITXHRM001** Coach others in job skills
- **SITXWHS001** Participate in safe work practices

8 ELECTIVE UNITS

- **SITXFSA001** Use hygienic practices for food safety
- **SITHGAM001** Provide responsible gambling services
- **SIRXPDK001** Advise on products and services
- **SIRXSL001** Sell to the retail customer
- **SITHFAB001** Clean and tidy bar areas (note pre-requisite SITXFSA001)
- **SITHFAB002** Provide responsible service of alcohol
- **BSBCMM201** Communicate in the workplace
- **BSBSUS201** Participate in environmentally sustainable work practices
- **SITHFAB005** Prepare and serve espresso coffee (note pre-requisite SITXFSA001)*

*(Optional Unit: Can be substituted for BSBSUS201 provided required skills can be assessed)



(07) 3333 2055

www.designerlife.com.au

info@designerlife.com.au

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