



NATIONALLY RECOGNISED
TRAINING

RTO: 32502 | ABN: 13 976 018 396

CPP30316

Certificate III in Cleaning Operations

MODE OF DELIVERY

- Face-to-face, self paced at our training hub

ENTRY REQUIREMENTS

- No entry requirements

TOTAL COURSE UNITS - 14

- 5 Core units
- 9 Elective units

COURSE FEE

\$1800 - funding options may apply.
Contact us for more information
and eligibility check.

Industry work placement will be
provided to learners.

COURSE DESCRIPTION

This qualification reflects the role of cleaners responsible for undertaking a range of routine and non-routine tasks according to work schedules, liaising with clients and members of the public, and operating in a range of general residential and commercial settings as well as specialist cleaning environments. The cleaner may work alone, with or without supervision, and has responsibility for selecting, preparing and using appropriate cleaning methods for a range of cleaning situations while ensuring safe work practices.

COURSE LENGTH

Up to 12 months.

5 CORE UNITS

- **CPPCLO3003** Clean using safe work practices
- **CPPCLO3019** Remove waste and recyclable materials
- **CPPCLO3035** Maintain cleaning storage areas
- **CPPCMN3006** Provide effective client services
- **CPPCLO3005** Confirm and apply privacy and security requirements for cleaning work

9 ELECTIVE UNITS

- **CPPCLO3001** Maintain hard floor surfaces
- **CPPCLO3004** Maintain carpeted floors
- **CPPCLO3009** Clean glass surfaces
- **CPPCLO3017** Clean wet areas
- **BSBCM301** Process customer complaints
- **BSBADM307** Organise schedules
- **HLTWH5006** Manage personal stressors in the work environment
- **CPPCLO3011** Clean using environmentally sustainable work practices
- **CPPCLO3020** Pressure wash and clean surfaces

ENROL HERE



(07) 3333 2055

www.designerlife.com.au

info@designerlife.com.au

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