



NATIONALLY RECOGNISED
TRAINING

RTO: 32502 | ABN: 13 976 018 396

SIT20316

Certificate II in Hospitality

MODE OF DELIVERY

- Face-to-face, self paced at our training hub

ENTRY REQUIREMENTS

- No entry requirements

TOTAL COURSE UNITS - 12

- 6 Core units
- 6 Elective units

COURSE FEE

\$1500 - funding options may apply.
Contact us for more information
and eligibility check.

POSSIBLE JOB OUTCOMES

- Bar attendant
- Cafe attendant
- Catering assistant
- Food and beverage attendant
- Front office assistant
- Porter
- Room attendant

COURSE DESCRIPTION

This qualification reflects the role of individuals who have a defined and limited range of hospitality operational skills and basic industry knowledge. They are involved in mainly routine and repetitive tasks and work under direct supervision. This qualification provides a pathway to work in various hospitality settings, such as restaurants, hotels, motels, catering operations, clubs, pubs, cafes and coffee shops.

Learners must successfully complete 12 shifts (a shift is defined as a complete service period) of industry work placement to be awarded their qualification.

COURSE LENGTH

Up to 6 months.

6 CORE UNITS

- **BSBWOR203** Work effectively with others
- **SITHIND002** Source and use information on the hospitality industry
- **SITHIND003** Use hospitality skills effectively
- **SITXCOM002** Show social and cultural sensitivity
- **SITXCCS003** Interact with customers
- **SITXWHS001** Participate in safe work practices

6 ELECTIVE UNITS

- **SITXFSA001** Use hygienic practices for food safety
- **SITHFAB002** Provide responsible service of alcohol
- **SITHFAB001** Clean and tidy bar areas (note pre-requisite SITXFSA001)
- **SIRXSL001** Sell to the retail customer
- **BSBCMIM201** Communicate in the workplace
- **BSBSUS201** Participate in environmentally sustainable work practices
- **SITHFAB005** Prepare and serve espresso coffee (note pre-requisite SITXFSA001)*

*(Optional unit: can be substituted for BSBSUS201 provided required skills can be assessed)

ENROL HERE



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