



Professional training designed for success

CHC32015 CERTIFICATE III IN
COMMUNITY SERVICES

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Course Description

This qualification reflects the role of entry level community services workers who support individuals through the provision of person-centred services. Work may include day-to-day support of individuals in community settings or support the implementation of specific community-based programs. At this level, work takes place under the direction of others and supervision may be direct or indirect. Work may take place in a range of community services organisations.

The qualification provides a pathway to work in the community services sector.

Individuals with this qualification are able to perform roles such as community services worker, personal care assistant, support worker, community care worker, or neighbourhood centre worker.

Total Number of Units - 12

5 core units and 7 elective units.

5 Core Units

CHCCCS016 Respond to client needs

CHCDIV001 Work with diverse people

HLTWHS002 Follow safe work practices for direct client care

HLTWHS006 Manage personal stressors in the work environment

CHCCOM005 Communicate and work in health or community services

7 Elective Units

CHCAGE001 Facilitate the empowerment of older people

CHCCCS009 Facilitate responsible behaviour

CHCCOM001 Provide first point of contact

CHCDIS007 Facilitate the empowerment of people with disability

CHCCCS015 Provide individualised support

BSBINM301 Organise workplace information

BSBWOR301 Organise personal work priorities and development

Course fee \$2400 - Funding options may apply.

Contact us for more information and eligibility check.

Mode of delivery:

Face-to-face, self-paced

Entry Requirements:

Blue Card and/or Yellow Card
and/or Federal Police Check

The successful completion of an
industry work placement is
mandatory in order to be issued
with a qualification for this course.



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TRAINING