



Achieve your aspirations

CPP30316 CERTIFICATE III IN
CLEANING OPERATIONS

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Course Description

This qualification reflects the role of cleaners responsible for undertaking a range of routine and non-routine tasks according to work schedules, liaising with clients and in some cases members of the public, and operating in a range of general residential and commercial settings as well as specialist cleaning environments. The cleaner may work alone, with or without supervision, and has responsibility for selecting, preparing and using appropriate cleaning methods for a range of cleaning situations while ensuring safe work practices.

Total Number of Units - 14

5 core units and 9 elective units

5 Core Units

CPPCLO3003 Clean using safe work practices
CPPCLO3019 Remove waste and recyclable materials
CPPCLO3035 Maintain cleaning storage areas
CPPCMN3006 Provide effective client services
CPPCLO3005 Confirm and apply privacy and security requirements for cleaning work

9 Elective Units

CPPCLO3001 Maintain hard floor surfaces
CPPCLO3004 Maintain carpeted floors
CPPCLO3009 Clean glass surfaces
CPPCLO3017 Clean wet areas
CPPCLO3020 Pressure wash and clean surfaces
BSBCMM301 Process customer complaints
BSBADM307 Organise schedules
HLTWHS006 Manage personal stressors in the work environment
CPPCLO3011 Clean using environmentally sustainable work practices

**Course fee \$1800 - Funding options may apply.
Contact us for more information and eligibility check.**

Mode of delivery

Face-to-face, self-paced

Entry Requirements

No entry requirements.
Industry work placement will be provided to learners.

