

Launch your career in community services

CHC22015 CERTIFICATE II IN
COMMUNITY SERVICES

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Course Description

This qualification may be used as a pathway for workforce entry as community services workers who provide a first point of contact and assist individuals in meeting their immediate needs. At this level, work takes place under direct, regular supervision within clearly defined guidelines.

Individuals with this qualification are able to perform roles such as assistant community services worker, care services employee, domestic assistant, contact officers, home helper, personal care assistant or a support worker.

Total Number of Units - 9

5 core units and 4 elective units.

5 Core Units

CHCCOM001 Provide first point of contact

CHCCOM005 Communicate and work in health or community services

CHCDIV001 Work with diverse people

HLTWHS001 Participate in workplace health and safety

BSBWOR202 Organise and complete daily work activities

4 Elective Units

CHCPRT001 Identify and respond to children and young people at risk

FSKOCM07 Interact effectively with others at work

HLTWHS006 Manage personal stressors in the work environment

CHCCCS009 Facilitate responsible behaviour

**Course fee \$1800 - Funding options may apply.
Contact us for more information and eligibility check.**

Mode of delivery:

Face-to-face, self-paced

Entry Requirements:

Blue Card and/or Yellow Card
and/or Federal Police Check

The successful completion of an
industry work placement is
mandatory in order to be issued
with a qualification for this course.

