Certificate III in Cleaning **Operations**





QUALIFICATION CPP30321 **Certificate III in Cleaning Operations**

CAREER OPPORTUNITIES

Cleaner, Cleaning supervisor

ENTRY REQUIREMENTS

• No entry requirements

COURSE FEE

\$1800

* You may be eligible for government subsidised training. Contact us for more information and eligibility check.

Want to start, or grow your cleaning business? Develop practical skills and advance your knowledge of safe work practices and customer service with this certificate course.

This qualification reflects the role of cleaners responsible for undertaking a range of routine and non-routine tasks according to work schedules, liaising with clients and members of the public, and operating in a range of general residential and commercial settings as well as specialist cleaning environments. The cleaner may work alone, with or without supervision, and has responsibility for selecting, preparing and using appropriate cleaning methods for a range of cleaning situations while ensuring safe work practices.

TOTAL COURSE UNITS - 14

5 CORE UNITS

BSBOPS201 Work effectively in business environments BSBOPS304 Deliver and monitor a service to customers

BSBWHS211 Contribute to the health and safety of self and others

CPPCLO3100 Maintain cleaning storage areas

BSBWHS332X Apply infection prevention and control procedures to

own work activities

9 ELECTIVE UNITS

CPPCLO3102 Clean hard floors **CPPCLO3101** Clean carpeted floors **CPPCLO3105** Clean glass surfaces

CPPCLO3103 Clean and maintain amenities **CPPCLO3106** Pressure wash and clean surfaces CPPCLO3111 Clean rooms, furniture and fittings **CPPCLO3112** Clean walls, ceiling and fittings

HLTWHS006 Manage personal stressors in the work environment

BSBOPS303 Organise schedules











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