

Certificate II in Hospitality



REGISTER NOW!

**FUNDING
OPTIONS
AVAILABLE***
CONTACT US TO
CHECK YOUR
ELIGIBILITY

Learn what it takes to work in the hospitality industry from restaurants to hotels, motels, catering operations and cafés.

This qualification reflects the role of individuals who have a defined and limited range of hospitality operational skills and basic industry knowledge. They are involved in mainly routine and repetitive tasks and work under direct supervision. This qualification provides a pathway to work in various hospitality settings.

Learners must successfully complete 12 shifts (a shift is defined as a complete service period) of industry work placement to be awarded their qualification.

TOTAL COURSE UNITS – 12

6 CORE UNITS

- BSBTWK201** Work effectively with others
- SITHIND006** Source and use information on the hospitality industry
- SITHIND007** Use hospitality skills effectively
- SITXCCS011** Interact with customers
- SITXCOM007** Show social and cultural sensitivity
- SITXWHS005** Participate in safe work practices

6 ELECTIVE UNITS

- SITXFSA005** Use hygienic practices for food safety
- BSBCMM211** Apply communication skills
- SIRXSL001** Sell to the retail customer
- SITHFAB021** Provide responsible service of alcohol
- SIRXCEG008** Manage disrespectful, aggressive or abusive customers
- BSBSUS211** Participate in sustainable work practices
- SITHFAB025** Prepare and serve espresso coffee #
(Note: pre-requisite SITXFSA005)

#Optional unit: can be substituted for BSBSUS211 provided assessment conditions can be met.

QUALIFICATION SIT20322

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CAREER OPPORTUNITIES

Café attendant, Catering assistant, Food and beverage attendant, Front office assistant, Porter, Room attendant

ENTRY REQUIREMENTS

- No entry requirements

COURSE FEE

\$1500

*You may be eligible for government subsidised training.
Contact us for more information and eligibility check.



DATA SOURCE: ^www.yourcareer.gov.au 2023

For more information visit www.designerlife.com.au | Call (07) 3333 2055 or email info@designerlife.com.au

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